## 2021 Entertainment Box Office:

The California Mid-State Fair staff is saddened by the cancelation of Bret Michaels concert. For those who had purchased Entertainment, Admission tickets, to this show below is the explanation on how refunds will be issued.

## Tickets purchase directly from the California Mid-State Fair Website:

If you purchased your tickets from the California Mid-State Fair website, we have it handled. Your refund will automatically be issued to the original form of payment used to make your purchase. You should expect to receive your refund in as soon as 30 days.

## Tickets purchased directly at the California Mid-State Fair Box Office:

Customers who purchased their tickets directly at the California Mid-State Fair Box Office must return the **original tickets along with the completed form (attached)** to the California Mid-State Fair Box Office, in order for us to arrange and process your refund.

- Complete the attached form (click here for form)
- Attach tickets to form
- Mail or drop off form and tickets to:
  - o Mail: CMSF/Box Office, PO Box 8, Paso Robles, CA 93447
  - Drop off: CMSF Box Office located just north of Main Administration Office entrance (at Main Fair Entrance). Signs are up to direct you to the secure drop box window which is clearly identified.

If your tickets were paid for by **Credit Card**, your refund will be issued to the original form of payment used to make your purchase. You should expect to receive your refund in as soon as 30 days.

If you paid for your tickets with **Cash or Check**, a refund check will be mailed out to you. You should expect to receive your refund check in as soon as 10 days of returning your tickets.

## Tickets purchased through a Third-Party Site/Dealer or Transaction:

If you purchased your tickets from a third-party site/dealer or transaction you must contact them directly in order to receive a refund for your tickets. The California Mid-State Fair Box Office will not be able to assist you with your refund.

If you have not received your refund, <u>from us</u>, within the time frame stated above please contact us at <u>tickets@midstatefair.com</u>. Be sure to include in your email: your account name and number, the show and number of tickets purchased and how (internet/phone/box office) you purchased your tickets.

Please Note: refunds are processed for the face value of the ticket and any <u>per ticket fees</u> paid at the time of purchase.

California Mid-State Fair "Biggest Little Fair...Anywhere"